

# Accessing Library Tutoring with Pear Deck



THE UNIVERSITY OF ARIZONA  
**GLOBAL CAMPUS**  
Library

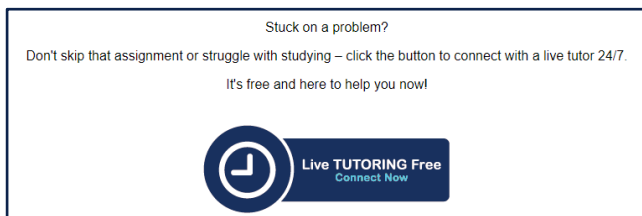
This guide includes directions to access and use library tutoring from the library website. Chrome works best with the Pear Deck platform. If you do not have Chrome installed on your computer, you can [download Chrome here](#).

## Access Pear Deck and Search for a Library Tutor

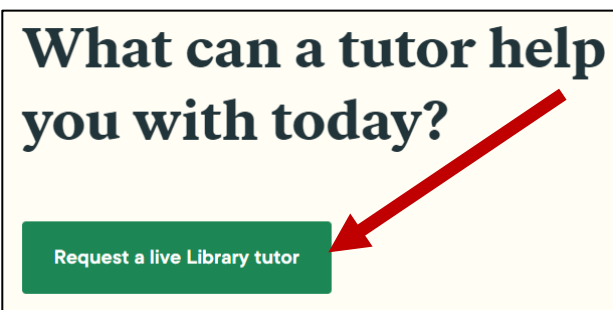
- 1 Click on the 24/7 library tutoring button on the library homepage.



- 2 The live tutoring free page will open. Click on the button to open the Pear Deck platform.



- 3 Click on the **Request a live Library tutor** button to search for available library tutors.



- 4 Type a brief description of the research or library help that you need into the text box and click **Next**.

Upload a file

Drag a file here or [browse](#) to upload

Examples: a photo of your notes, a PDF of practice questions for an upcoming test, a screenshot of your homework. Share up to 3 files.

**Describe your question or problem**

Hi I need help finding a scholarly article on cyberbullying in social media for my GEN103 class

Example: I need help with my math homework. I don't understand how to multiply 3 digit numbers.

**Next**

Follow the prompts and click **Next**.

How confident are you feeling about this assignment or topic?

1 I am so lost  
2 I don't really get it  
3 I'm starting to get it  
4 I got this!  
5 I could teach it!

How would you prefer to communicate with your tutor?

Audio and video  
Audio only  
Chat only

**Previous** **Next**

Check the box and click **Request a tutor**.

**Ready to request a tutor?**

Click below, and we'll search for a tutor based on the information you shared!

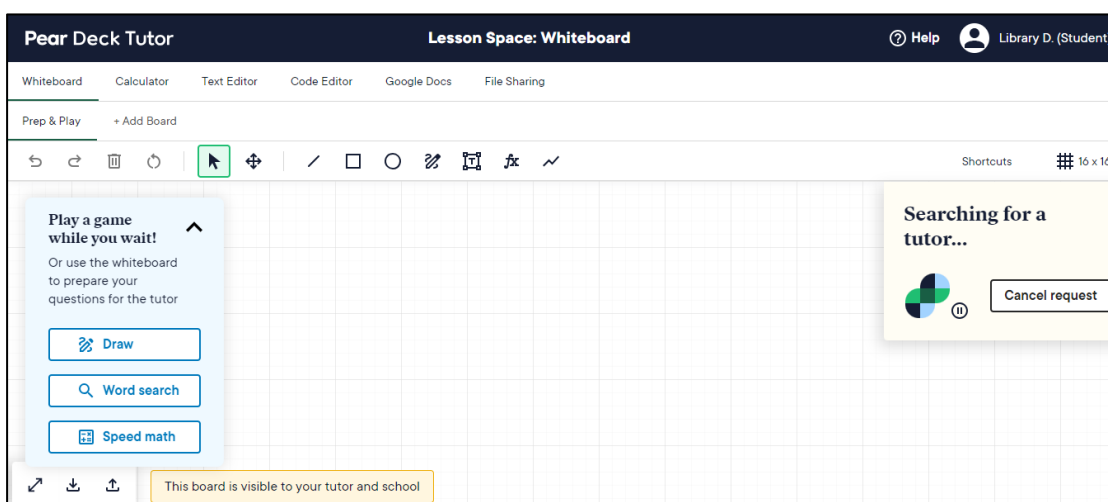
Please read our [Code of Conduct](#) for guidance on proper usage of Pear Deck Tutor.

☒ I agree to use tutoring for studying and learning, not for answers on quizzes or tests. (Required)

You'll start the live session in the Lesson Space as soon as you're matched with a tutor.  
Please stay near your computer while we search for a tutor.

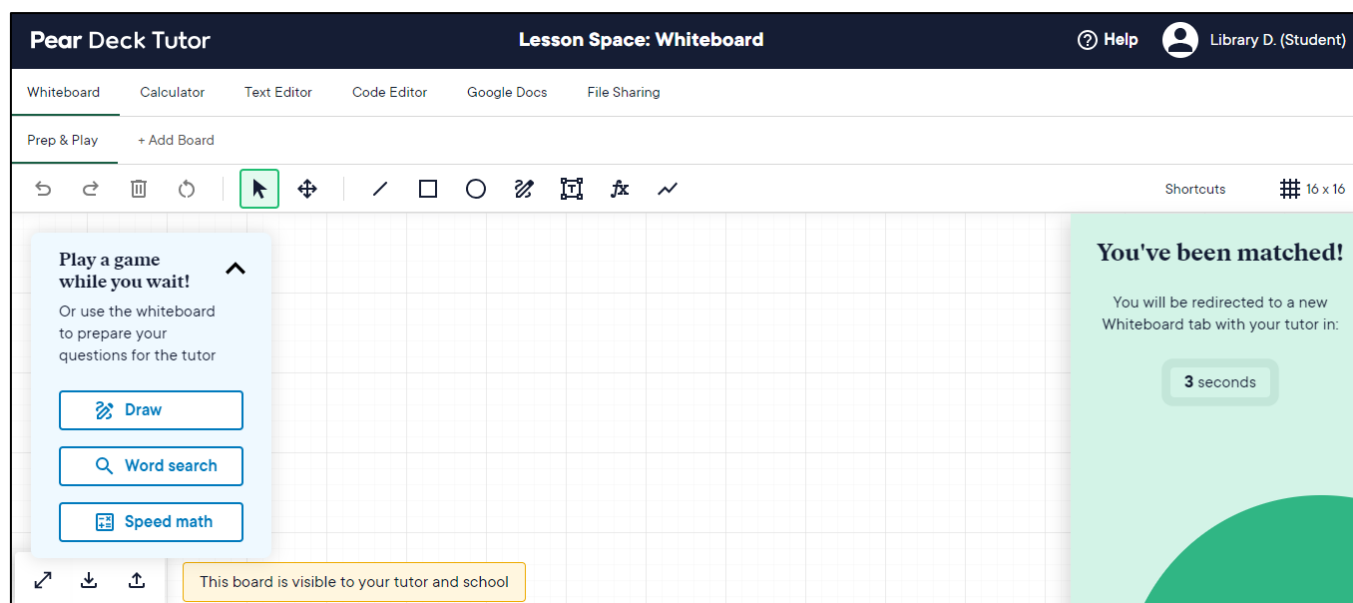
**Previous** **Request a tutor**

- 5 While you wait for a tutor, familiarize yourself with the lesson space or prepare your questions.

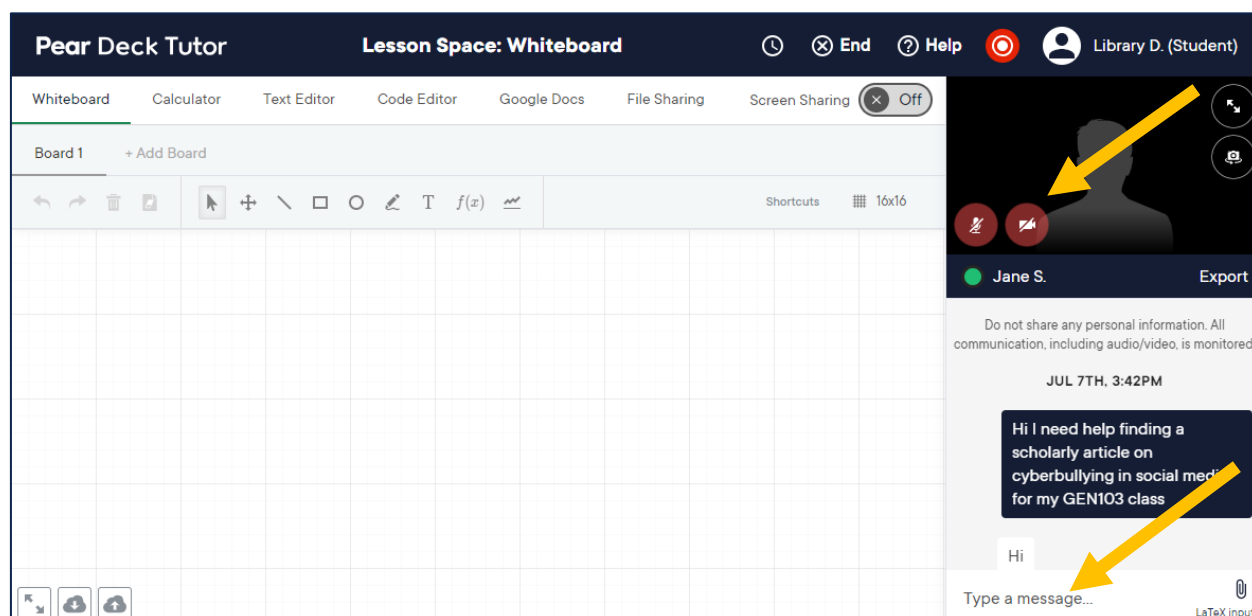


# Beginning a Tutoring Session

- 1 When you have been matched with a tutor, you will be redirected to a new whiteboard tab with your tutor.

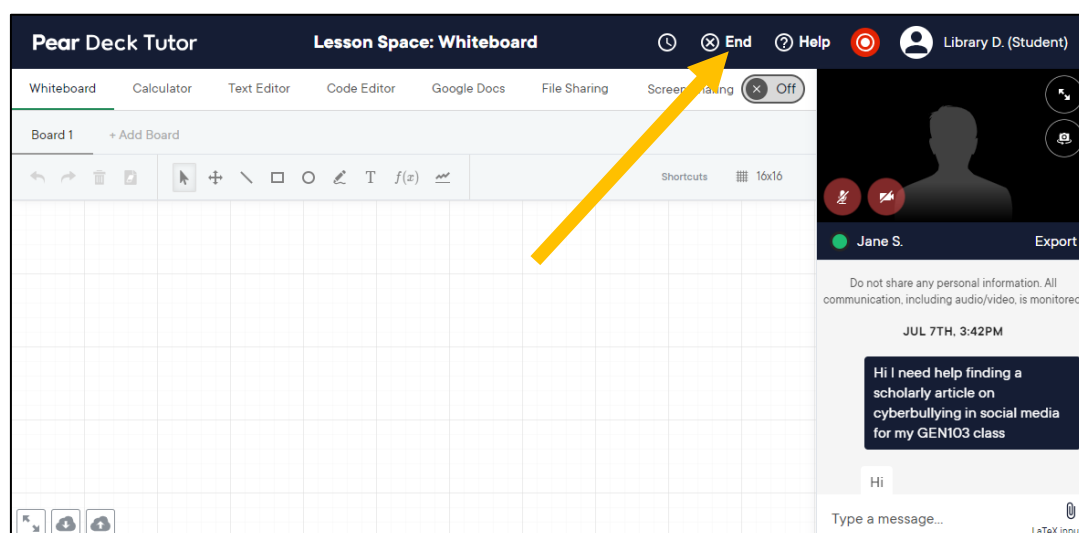


- 2 In the virtual classroom use the chat box to communicate with the tutor. Click on the **camera** and **microphone** icons if you want the tutor to see and/or hear you. Other classroom features that you and your tutor may wish to use are the **whiteboard**, **screen sharing** (only available when using the Chrome browser), and **file sharing**.



# Ending a Tutoring Session

- 1 To end the session, click on **End** in the top right corner. Then click the red **End Lesson** button to end the session.



For all other questions and support, please submit the [SupportU form](#).